

Memo to All Residents and Families, Staff and Board of Management

Subject: Update on COVID-19 Outbreak

From: Alison Standen, CEO

Date: 28 March 2024

I am writing to provide an update on the COVID-19 Outbreak within the nursing home.

Today the clinical team conducted rapid antigen testing across the facility and one (1) further positive resident was found – bringing the total of affected people to four (4) residents and one (1) staff member – in **Hermitage, Coniston, Ranelagh** and now **Water Wheel**. ‘Side 2’ remains unaffected.

There is no change to restrictions and other arrangements in place – with positive residents in isolating in their rooms and staff providing direct care wearing specific PPE. We will continue with temporary **tray service of meals in residents’ rooms on ‘Side 1’**, closure of the **Linkway Café** and pause on large group activities pending the outcome of further testing scheduled for Monday 1st April 2024.


In accordance with current Public Health advice, **residents who have not tested positive** including ‘close contacts’ and/or residents in affected streets on ‘Side 1’ can continue to move about within the facility.

Residents are free to leave the facility for family outings over the Easter break provided they have tested negative and are feeling well on the day. Clinical care staff can advise on precautionary measures including the use of masks which is encouraged (particularly for residents who are not fully vaccinated) to protect residents and families.

We have arranged a staff roster to provide a ‘concierge’ service for visitors – special thanks to those staff who have volunteered to work over their Easter break. We ask that where possible visitors continue to attend between 9am-4pm and enter the facility through the Multi-Purpose Room. All staff and visitors within the Nursing Home are asked to commence using **face masks** as directed on entry to the facility.

We will continue to keep you informed of any developments.

I would like to take this opportunity to wish all our residents, families and staff a happy and safe Easter.



Alison Standen
Chief Executive Officer