



Short Stay Options (Respite)

Frequently Asked Questions and Answers



Introduction

At Corumbene Residence, we welcome you or your loved one, to rest and recover with us. It is an excellent opportunity for you to come and be a part of our welcoming community and enjoy the benefits of 24 hour care, delicious meals and exciting activities.

What do I need to bring?

Essential items are:

- We take the hassle for you and provide a complete laundry service. Just like you, we really don't like things going missing! To ensure this doesn't happen, we need your personal clothing items to have your name on them. Once again, to take out the hassle, we would be happy to help if you would like us to do this for you – just let us know.
- All medications in a Webster/blister pack and a completed medication chart from your GP. Let us know if you are not sure how to do this.
- Personal toiletries.
- Of course you are welcome to bring items such as books, personal electronic devices (mobile phone or tablet), items to support activities of interest such as knitting or card games.
- Walking shoes, sunhat, mobility support (walking frame, stick). We have beautiful gardens and shaded areas for you to sit and enjoy the beautiful Derwent Valley landscape and country views.

We are obliged to check all electronic equipment, just let us know what you are bringing and we can arrange this for you when you arrive.

Who will provide me with my medications?

Our care team will support you with your medications. If you wish to administer your own medication, your doctor will need to advise this in the provided paperwork.

Can I have visitors?

Of course, we would like you to treat the Corumbene Residence as if it were your own home. Tea and coffee are always available, and you can arrange for your guests to join you for a meal for a nominal fee – simply let reception know and they will contact the kitchen to ask whether availability before processing the meal payment.

Can I leave Corumbene Residence?

Yes, you can leave the residence during the day, please sign the sign-in book at Marriot Avenue entrance to note your absence. However to ensure your safety and wellbeing, respite residents are not permitted to have overnight leave (this is mandated through the government funding arrangements).

What is included in my short stay (respite)?

Respite residents have access to the same services, hospitality and care as permanent residents. This includes all meals and activities. Corumbene Residence has a range of activities, tailored to suit the needs and interests of our residents. To find out more about the activities offered, including bus outings, please check with the Leisure and Lifestyle team or reception staff. WIFI is available for a small fee during your stay, and is provided throughout the Residence and courtyard areas.

What lifestyle options are available?

Corumbene is pleased to have an in-house café – The Linkway Café is open Tuesdays to Thursdays 12 noon to 3pm and caters for hot snacks, homemade cakes and hot and cold drinks. We also have an in-house hairdresser who is on site Mondays and Wednesdays. Please visit Nicole in her Salon in the Linkway, to make your bookings. We also offer a library in our formal lounge and a mobile library service. Please let us know if we can assist.

What health services are available?

Corumbene Residence has a range of visiting health services, including physiotherapy and podiatry. Please speak with our Residential Care Coordinator about accessing these services during your stay. Corumbene Residence has a hairdresser on site, Mondays and Wednesdays. You can put your booking request in her diary, located in Nurse Station 1.

Can you cater for my dietary requirements?

Yes, we have experience in catering for a wide variety of dietary requirements and preferences. Please advise us when making your booking about any requirements or preferences.

Can I extend my respite booking?

If Corumbene Residence has respite availability after your scheduled departure date, you are welcome to extend your stay. Funded respite is valid for 63 days per year, however this can be extended in consultation with the Aged Care Assessment Team or you can fund it privately. Should you wish to remain on a permanent basis, this can be arranged in consultation with us subject to availability.

You can contact Community Based Support on 1800 052 222 to extend or book further respite.

Can my GP visit me at Corumbene Residence?

Yes, if your doctor is willing to visit you at Corumbene Residence, they are very welcome to do so should you require. Alternately, GPs visit Corumbene Residence from the Derwent Valley Medical Centre twice a week. GP services will be billed to you.

Can I have my mail redirected to the residence?

Yes, you can. Just remember to cancel the redirection upon your return home. You can also post mail via reception. Stamps and envelopes are available for purchase.

Can I bring any of my furniture with me?

All the furniture in your respite room is provided by Corumbene Residence to make your stay as easy, enjoyable and comfortable as possible. For logistical and safety reasons, we are unable to permit respite residents to bring additional furniture with them. Should the furnishing not be suitable to meet your care needs, alternate arrangements can be made via discussion with the Residential Care Coordinator.

Permanent residents are welcome to bring in additional furniture.

Can I bring my pet?

Unfortunately not, however please speak to the Residential Care Coordinator to see if it is appropriate for your pet to visit as Corumbene Residence is very pet-friendly.

Can I bring my car?

Yes, just produce your Drivers License when you arrive . Please note some Corumbene Residence has limited on-site parking, please ask at reception or with one of our team members for more information on parking.

What is the cancellation policy?

If you decide to leave earlier than agreed or cancel your booking, you are required to give seven days' notice in writing. If this isn't provided, this notice period is payable and will be invoiced to you.